Technical Support for Parents

If you encounter any technical complications when using this website such as:

- Problems creating an account
- Problems logging in
- Email notifications
- Service interruptions
- Unsuccessful or duplicate online payments

Please contact our support email at: onlinepayments@olsd.us

Please include the following information in your email:

- Parent name
- Student name(s)
- Student ID number(s)
- School name(s)